



NORWICH RESIDENTIAL MANAGEMENT

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ADDITIONAL USER GUIDE / NOTES FOR THE PAVILION DOOR ENTRY SYSTEM

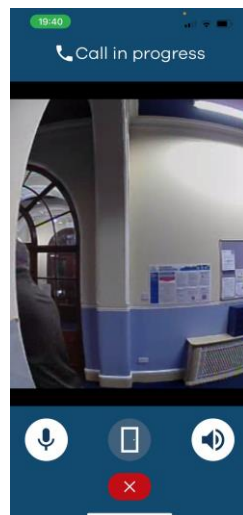
We have been asked to clarify how to use the Intratone app (to speak and release the door).

1. Register mobile number with NRM for your property
 2. Download the APP from Apple Store or Google Play (see noticeboards for QR codes / instructions guides)
 3. Link your mobile number with app. Please note it best to use the first mobile number linked to the property for the app. This means that all smart devices linked will call at the same time.
 4. Once setup when you get a visitor calling you and you have WIFI or 3G/4G signal your app will advise you of visitor at intercom panel.
- Screenshot1: This allows you to see the caller but doesn't let them know you can see them or you answered it (so you can screen callers). If you want to speak to them press the MICROPHONE icon (bottom left) and this will allow you to talk with them (will look like Screenshot 2).
 - If you want to allow them into the building, press the DOOR icon (middle) and this will release the door for 5 seconds (and will also say THE DOOR IS OPEN to the visitor).
 - The Speaker button is lit up as phone by default will use speaker so you can see the screen at the same time. If you want to change to phone call press the SPEAKER icon (bottom right).

Screenshot 1: Initial Display



Screenshot 2: Talking



Screenshot 3: Release door



If you don't use the Intratone APP, the call will come through as a standard voice call. Press STAR key to release door.